

We want direct access to internet and cable services. For three years, we have requested better phone lines (Verizon) and have asked for cable services (TimeWarner & Roadrunner). Cable connections exist on many roads and cities around us. We have been refused (due to cost?).

Cable (TimeWarner) could be extended a half mile farther down the Main St. in Potsdam, OH to include us (9758 Grubbs-Rex Rd). Why are we prevented from receiving what most American homes take for granted? Is there anything that can be done to remedy the situation?

Respectfully,  
Mr. & Mrs. Soares